

Referral Pathway Rights Of Seniors in the East (ROSE)

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What is Elder Abuse?

Elder abuse is any harm or mistreatment of an older person that is committed by family, friends, carers or within any relationship in which there is an expectation of trust by the older person. Abuse can take many forms, it can be financial or material, emotional or psychological, physical or sexual abuse. It can also be social isolation or neglect, whether intentional or unintentional.

What is ROSE?

ROSE is an integrated team of professionals which consists of a lawyer, advocate and financial counsellor. The team provide information, advice and casework to assist people at risk of, or experiencing elder abuse.

Who can be referred to ROSE?

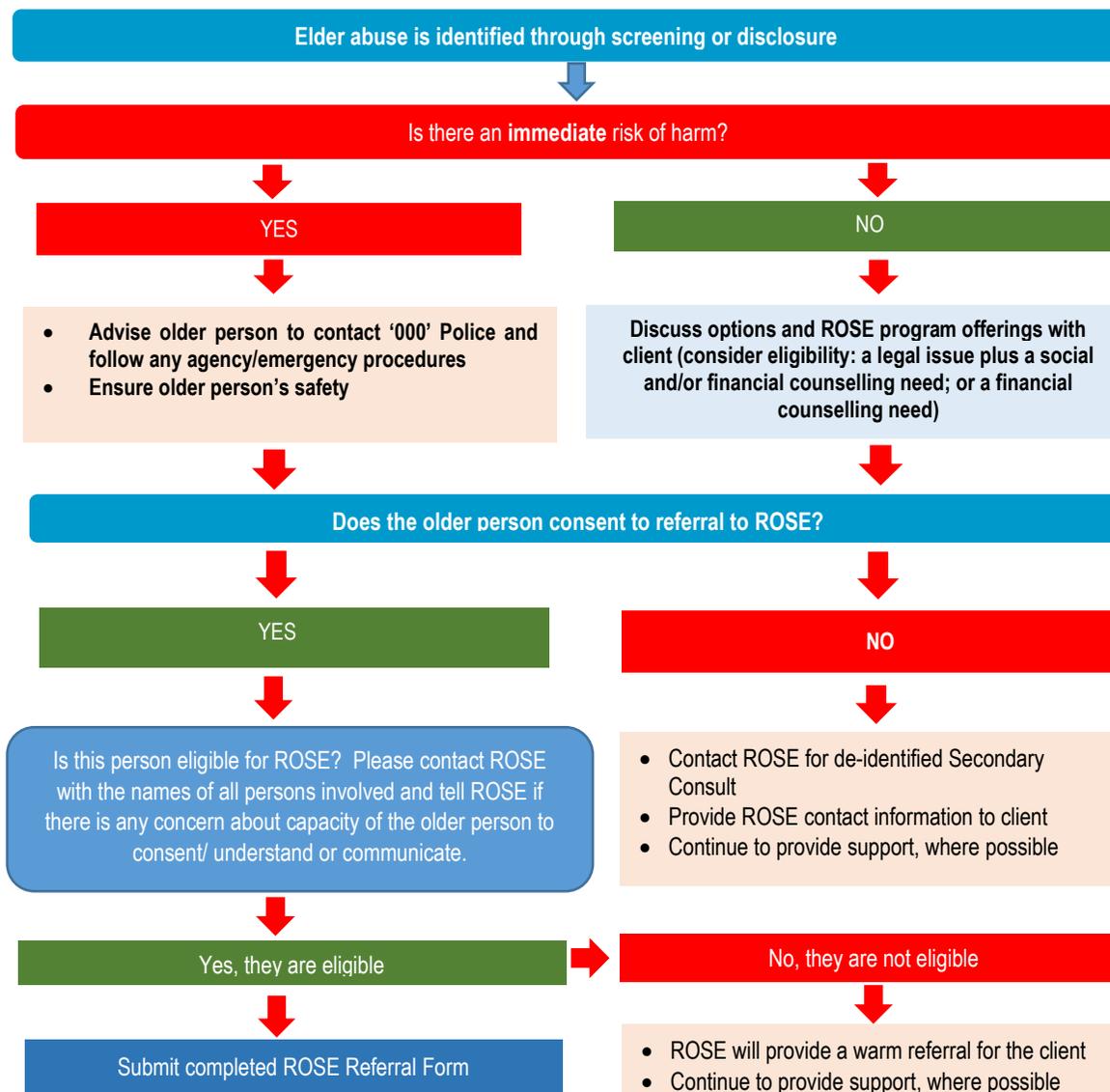
Any older person in the Eastern Melbourne Region who is over the age of 65, or if Aboriginal or Torres Strait Islander over the age of 50, who has "capacity" and is at risk of, or experiencing elder abuse.

Secondary Consultation

Where an older person does not consent to a referral or is unable to access the service, ROSE will provide information and support to service providers.

Collaboration

ROSE works in collaboration with service providers wherever possible, in order to create continuity, maintain an older person's connection to the wider community and to ensure a wrap-around service.



Emergency

Fire, Police, Ambulance
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Refer to your Agency's Emergency Policy

24 hour crisis supports

Safe Steps Family Violence Response	1800 015 188
1800 RESPECT	1800 737 732
Salvation Army Crisis service	1800 627 727
Victorian Homelessness line	1800 825 955
Lifeline	13 11 14
Suicide Helpline	1300 651 251

Support Services

Eastern Domestic Violence Service	9259 4200
InTouch - Multicultural Centre	
Against Family Violence	9413 6500
Seniors Rights Victoria Helpline	1300 368 821
Djirra: Aboriginal Family Violence	
Legal Service	1800 105 303
Elder Rights Information and	
Advocacy line	1800 700 600
Council of the Aged Information line	1300 13 50 90
Housing for the Aged Action Group	1300 765 178
Tenants Advice Line	9416 2577
Carers Vic - Carer Advisory line	1800 242 636
National Dementia Helpline	1800 100 500
Office of the Public Advocate	
Advice line	1300 309 337
Commonwealth Respite and Carelink	
Centres	1800 052 222
Men's Referral Service	1300 761 491