

You are not alone

Many seniors face mistreatment and disrespect from family members and loved ones. You are not alone. Eastern Community Legal Centre can help.



Useful Contacts:

If you feel unsafe, please call
Victoria Police on 000

The Orange Door (Box Hill)
1800 354 322

The Orange Door (Croydon)
1800 271 150

Eastern Community Legal Centre (ECLC)

ECLC is a multi-disciplinary legal service that provides free and confidential advice and assistance to people who live, work or study in Melbourne's east including Manningham.

ECLC has extensive experience in preventing and responding to elder abuse and other forms of family violence.

Phone. 0429 697 960
or **1300 325 200**

Email. ROSE@eclc.org.au

Web. www.eclc.org.au/rose

Information about elder abuse:
www.compass.info

Free interpreter service 131 140*

*Ask to call: 1300 32 52 00

Funded by:



Australian Government
Attorney-General's Department

ECLC OFFICE LOCATIONS

Box Hill Suite 3, Town Hall Hub, 27 Bank St,
Box Hill VIC 3128

Boronia Suite B, 6 Floriston Rd, Boronia VIC 3155

Healesville Healesville Community Link, 110 River St,
Healesville VIC 3777

ECLC acknowledges the Wurundjeri people of the Kulin Nation, the traditional custodians of the land across ECLC's region. We pay our deep respects to the Elders past, present and emerging.



ROSE
Rights of Seniors in the East

Are you being mistreated by someone you trust?

ROSE is a confidential, respectful and free service providing legal, social and financial counselling support to older people experiencing abuse.



What is elder abuse?

Everybody has the right to be safe, to be treated with respect, and to make their own decisions.

Some people are denied these rights by the people closest to them.

If you are a senior and someone you trust harms you that is elder abuse. Both men and women are affected by elder abuse. Elder abuse is most often caused by adult children, intimate partners, or other family members – but it can also be caused by neighbours, friends and carers. Elder abuse can be financial, emotional, physical, sexual, or neglect.

Examples include someone you trust:

- Calling you names
- Taking your money and things without your permission or knowledge
- Stopping you from seeing friends or family
- Threatening you
- Pressuring you to change your will or power of attorney

Getting Information & Support

If you are concerned that someone you trust is mistreating you or someone you know, you can contact the ROSE program for a confidential discussion on 0429 697 960 or by email at ROSE@eclc.org.au.

Things that can help prevent elder abuse happening:

- getting independent legal advice about your Will & Power Of Attorney
- if you have an adult child returning home to live with you, getting support to set out expectations and boundaries for behaviour, financial contributions and more
- accessing support and advice as soon as possible if you have an adult child experiencing mental illness or addiction

How to prevent elder abuse from happening?

We can all do our bit to prevent elder abuse from occurring in the first place by fostering healthy, equal and respectful relationships that celebrate the contributions of older people. Communities where older people are valued and respected are less likely to see elder abuse occur.

ROSE stands for Rights of Seniors in the East

The ROSE Program is **free and confidential**.

ROSE has a community lawyer, advocate, and financial counsellor. ROSE can help support you to feel safe, informed about your rights and options, and empowered.

- The community lawyer can provide you with legal advice and options.
- The advocate can help ensure you feel safe and supported and link you in with helpful services.
- The financial counsellor can assist you with your finances including options to resolve any debts.

The ROSE Program can meet with you by phone or at a location that suits you – either an ECLC office or somewhere else that you choose.

