

MAIN SPONSOR PRESENTS

ECLC

EASTERN COMMUNITY LEGAL CENTRE

SPECIAL PRIORITIES/////

THE YARRA RANGES

HUMAN RIGHTS EDUCATION & SENIORS RIGHTS
FAMILY VIOLENCE CHILDREN & YOUNG PEOPLE & CULTURAL DIVERSITY

ECLC ANNUAL REPORT 2011
BOX HILL & BORONIA

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Access
ALL
Areas





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Helen Evenden

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Marie Casey
Tim Robinson

ECLC STAFF

Chief Executive Officer
Manager – Inner East
Manager – Outer East
Manager – Finance
Principal Lawyer
Co-ordinator – Family Law
Community Lawyers:

Michael Smith
Leonie Burnham
Denise Budge
Cathy Oliver
Philip Cottier
Catherine Jeffries

Donna Askew
Christina Burke
Tanja Kovac
Elise Meredith
Lynne Meggs
Jim Nicolaides

Co-ordinators – Advocacy & Partnerships (Seniors Rights)

Leonie Boyle
Kaz Mackay

Co-ordinator – Family Violence Integration Project
Co-ordinator – Human Rights Education
Co-ordinator – People & Development
Co-ordinator – YRIPP (CMY)
Community Development & Education

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Administration

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Helen Gay

Volunteers Project

Lauren Hills

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VISION 2011-2014///

STRATEGIC PLAN

HUMAN RIGHTS **FAIRNESS & JUSTICE**

MISSION

The Eastern Community Legal Centre is **committed to reform** that achieves **EQUALITY AND SOCIAL JUSTICE** within the legal system for communities and people experiencing disadvantage.

AIM

To **work** with our community to **IDENTIFY AND ADDRESS** issues of inequality and injustice in the legal system.



OBJECTIVES

- /// To provide free and accessible legal services that empower clients to meet their legal needs within a community development framework;
- /// To identify the legal needs of communities experiencing disadvantage in the Eastern Community Legal Centre region through conducting research;
- /// To provide an organisational structure, policies and procedures to support the above objectives that specifically include processes for strategic planning and evaluation of the Centre's activities;
- /// To engage in collaborative partnerships and networks of agencies to assist in meeting the objectives of the Centre;
- /// To promote awareness of the Centre and its activities within the community; and
- /// To encourage the community's involvement in the Centre's activities with a particular emphasis on a proactive membership.

VALUES

Respect

- /// treating ourselves and others with dignity, honesty and appreciating diversity

Compassion

- /// being non-judgmental and supportive, showing empathy

Advocacy

- /// providing a voice for those who cannot advocate for themselves

Safety

- /// assuring confidentiality, showing courage

Justice and Human Rights

- /// access, equity, advocacy and empowerment

Strong Governance and Assurance

- /// open and transparent management and communication

Resourcefulness and Practicality

- /// finding solutions through working collaboratively

Innovation and Entrepreneurship

- /// encouraging implementing new ideas and strategies

STRATEGIC DIRECTIONS

- /// Quality targeted and integrated legal advice and casework
- /// Community Development
- /// Volunteer Engagement
- /// Partnership Development

STRATEGIC DEVELOPMENT THEMES

Assisting communities and people not currently being reached (whether by location or other characteristics) through outreach and service development.

Integrating a holistic approach that recognise people's legal and broader needs and prioritises the most vulnerable communities.

Developing tools to measure the effectiveness and efficiency of the work and focus quality improvement.

Extend the systemic advocacy with an emphasis on the opportunities within the connections of the service's delivery, development, education and research.



SPECIAL THANKS///

ACKNOWLEDGMENTS

ECLC THANKS EVERYONE WHO HAS CONTRIBUTED

ECLC would like to acknowledge and thank the following people and organisations for their support and service throughout the year.

Patron

Ian Gray – Chief Magistrate
Magistrates' Court of Victoria

Funding Partners

- Victoria Legal Aid
- Attorney General's Department (Cth)
- Department of Justice (Vic)
- Department of Planning & Community Development (Vic)
- Victoria Law Foundation
- Legal Services Board
- City of Boroondara
- City of Whitehorse
- Knox City Council
- Manningham City Council
- Helen MacPherson Smith Trust
- Sports Without Borders
- Australian Centre for Human Rights Education (RMIT)
- Victorian Multicultural Commission

Legal Firms

- DLA Piper
- Moores Legal
- Robinson Gill
- JH Legal
- Clayton Utz
- Holding Redlich
- Devenish & Co.
- Mercader
- Maurice Blackburn

Project Partners

- AFL Multicultural Program
- Anglicare Victoria
- Balwyn Welfare Association
- Blackburn English Language School
- Box Hill Citizens' Advice Bureau
- Bulleen & Templestowe Community House
- Bulleen Baptist Church
- Carp Productions
- Castan Centre for Human Rights Law (Monash University)
- Centre for Multicultural Youth
- Centrelink
- Council on the Ageing (Victoria)
- Darwin Community Legal Service
- Eastern Access Community Health (EACH)
- Eastern Domestic Violence Service (EDVOS)
- EMR Regional Family Violence Partnership
- Family Access Network
- Federation of Community Legal Centres
- Gateway LLEN
- GordonCare
- Hand in Hand Productions
- Healesville Living & Learning Centre
- Inner East Community Health Service
- Inner East Primary Care Partnership
- Knox Community Health Service
- Knox Infolink
- Loddon Campaspe CLC (Advocacy & Rights Centre)
- Louise Multicultural Community Centre
- Migrant Information Centre (Eastern)
- National Association of Community Legal Centres
- Northern Suburbs Community Legal Centre (WA)
- Outer East Health & Community Support Alliance
- Public Interest Law Clearing House (PILCH)
- Ringwood Family Relationship Centre
- Ringwood Magistrates' Court
- Seniors Rights Victoria
- Victoria Police
- Victorian Equal Opportunity & Human Rights Commission
- Whitehorse Community Health Centre
- Women's Legal Service Victoria
- Yarra Ranges Council
- Yarra Valley Community Health Services



VOLUNTEERS

ALL AREAS

Over the past year, 106 volunteers have worked tirelessly to provide clients with access to the justice system. Their ongoing commitment to achieving this goal has helped make a tangible and significant difference to the community.

The Centre's volunteer program has long been viewed as an opportunity to connect with the community and positions at both the inner and outer east offices continue to be in high demand. With the waiting list growing daily and the need in the community increasing, it is hoped that the volunteer programs will expand in the near future, and volunteers and clients alike, will benefit.

Jose Abalo
 Joseph Agwalama
 Natasha Andrew
 Sarah Attrill
 Sheryl Barker
 Richard Bartram
 James Beeston
 Alphonse Benoit
 Dheepna Benoit
 Amy Biggins
 Bill Boucher
 Dr Liz Branigan
 James Brooks
 Michael Brown
 James Bryce
 Jessica Caldwell
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 Nick Hatzoglou
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 Shivanthi Herath
 Lauren Hills
 Dyson Hore-Lacy SC
 Karen Jones
 Laura Kane
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 Natalie Kaye
 Helen Killmier
 Phoebe Langridge
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 Belinda Li
 Claire Lindsay-Johns
 Maryclare Machen
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 Alex Marinis
 Kirsty Marshall
 Andrew Meiliunas
 Fe Mercader
 Andrew Minahan
 Chris Mitchell
 Tim Monahan
 Tony Monley
 Sanaz Naimi
 Nicholas Ngai

Sarah Nicholls
 Denise O'Shannassy
 Beth Parle
 Nick Pearce
 Jess Phengrasmy
 Robert Philips
 Rachana Rajan
 Stephen Ral Eng Khenglawt
 Sarah Reid
 Jemma Ritchie
 Victoria Roberts
 Tim Robinson
 William Robinson
 Nigel Ross
 Craig Rossi
 Kirrily Schwarz
 Kahlia Shenstone
 Melissa Siah
 Andrew Sinclair
 Satbir Singh
 Natasha Stojanovich
 Emily Stubbs
 Rebecca Tam
 Ian Turner
 Evelyn Vagias
 Peta Van Horick
 Erin Varker
 Amanda-Louise Vasiliou
 Melinda Verlin
 Menachem Vorcheimer
 Shabbir Wahid
 Jin Wang
 Margaret Willis
 Gavin Wiltshire
 Xue-er Xiao
 Jaklen Yacoub

ECLC BOARD

HELEN KILLMIER CHAIRPERSON

This year has again been busy and full of activity as we continue to deliver flexible, responsive and innovative legal services across our eastern region catchment.

In particular, we have continued to lobby State and Federal Governments to provide greater access to legal services through funding a Community Legal Centre based in the Yarra Ranges.

Our work in the areas of Seniors Rights and Human Rights has continued strongly, and our Human Rights project received a very welcome \$100,000 funding grant.

In March the Board undertook a strategic planning session that provided an opportunity to review the 2008-2010 strategic plan, and also consider outcomes of a Community Legal Needs analysis completed by the Centre.

This work culminated in June when the Board adopted a new Strategic Plan which sets the broad direction for the Centre's work and development over the next three years.

With the vision of **Human Rights – Fairness – Justice**, the new plan builds on the existing strengths of the Centre and affirms many of our current practices and priorities.

Throughout this year, ECLC has maintained our many valued strategic partnerships and also developed several new partnerships and projects. These include our Family Violence Integration Project, our Cultural Diversity Project which led to development of our multicultural policy and action plan, our Steps to Safety Project and the Intervention Order Support Service.

Our work in the area of elder abuse has been supported with additional funding, we participated in a sector led campaign

in support of asylum seekers and provided a submission to the Review of the Victorian Charter of Human Rights and Responsibilities.

The Board also supported our CEO, Michael Smith's nomination and subsequent appointment to the position of National Convenor of the National Association of Community Legal Centres (NACLC).

While maintaining our commitment to the provision of free legal assistance to those most in need in our communities we also continued to deliver a large number of Community Legal Education activities.

Our volunteers' dinner to celebrate the successes made possible through the commitment of our many valued volunteers was held in June and hosted by our Patron Chief Magistrate, Ian Gray, with the Hon. Mary Wooldridge, Minister for Mental Health, Women's Affairs and Community Services, as keynote speaker.

My sincere thanks go to our dedicated staff and volunteers who have worked tirelessly to ensure that people living in Melbourne's East continue to have access to high quality community legal services and community education activities.

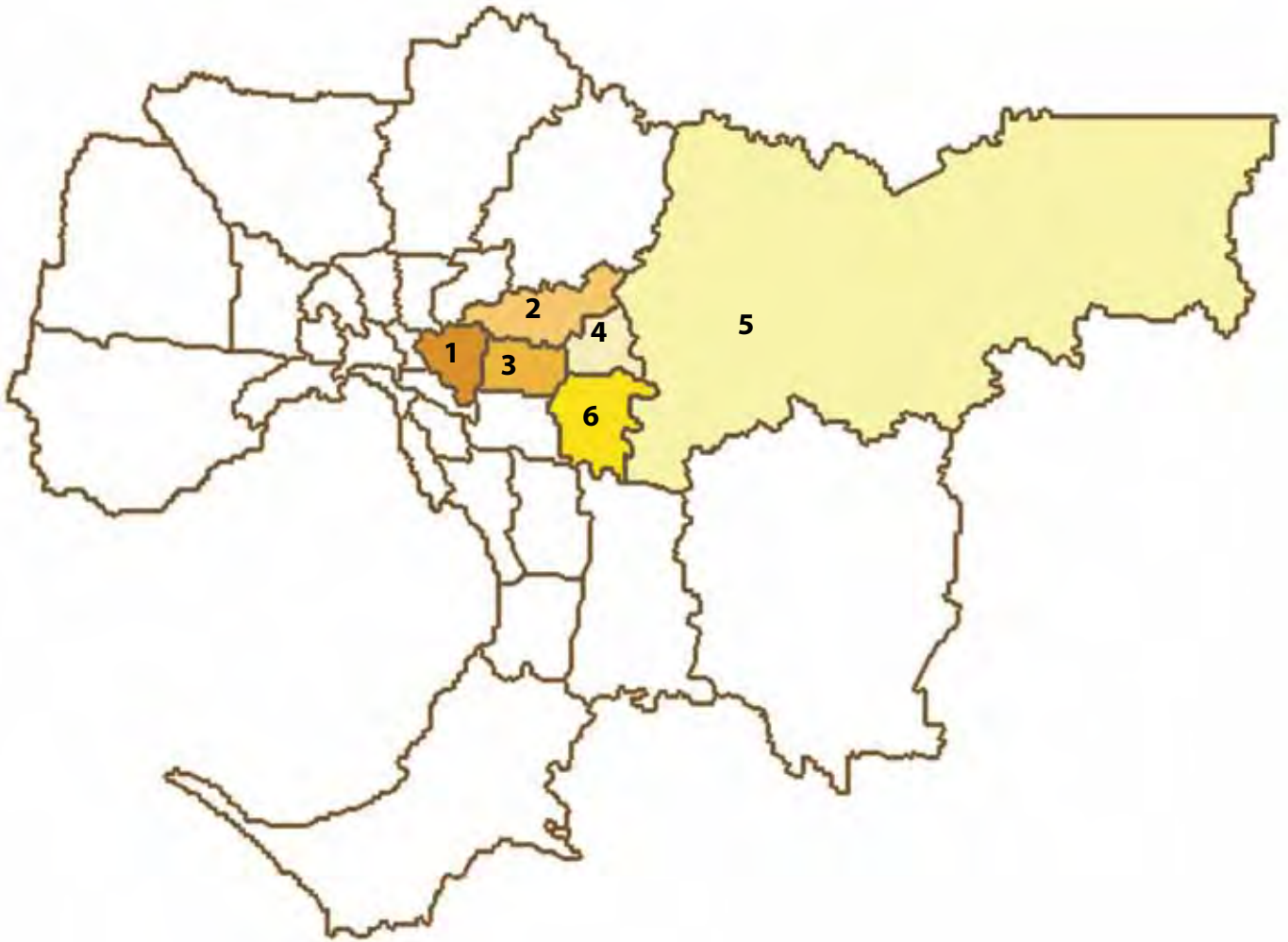
I would also like to thank our CEO, Michael Smith for his hard work, leadership and vision throughout the year.

Finally, I thank the ECLC Board: Jose Abalo, Sue Carlile, Marie Casey, Helen Evenden, Kate Hamond, Maryclare Machen, Tony Monley, Tim Robinson, and Michael Smith for their involvement and input throughout the year, and in particular the Executive for their support to me in my role as Chairperson.



ACCESS ALL AREAS

CATCHMENT AREA



Eastern Community Legal Centre has a catchment area that includes six local government areas. We believe this is the largest area by population of all generalist CLCs in Australia.

Many of ECLC's clients are geographically isolated, with little or no access to public transport. In order to address this problem, ECLC conducts outreach services in a variety of locations throughout the east of Melbourne. The Centre also delivers Community Legal Education sessions throughout these regions.

Geographically, ECLC endeavours to **ACCESS ALL AREAS**.

1 Boroondara

Ashburton and Hawthorn outreaches link with Healthtime program for vulnerable residents in rooming houses.

2 Manningham

Bulleen Outreach Services Evaluation study completed. Outreach relocated to Bulleen Baptist Church during BATCH renovations.

3 Whitehorse

Diversity Consultancy Panel drives expanded use of local volunteers within ECLC. Strategic Conversations supports collaborative local service responses.

4 Maroondah

Refugee Action Group responds to youth needs in partnership. ECLC links with new social housing service.

5 Yarra Ranges

Campaign for Yarra Ranges CLC continues. ECLC adopts 'No Wrong Door' policy within Better Youth Services Project.

6 City of Knox

Major Preventing Violence Against Women Alliance project funded, led by Knox. Partnership with Knox Infolink ensures ongoing client pathway.

ACCESS ALL AREAS///

CEO REPORT

MICHAEL SMITH

This year ECLC's staff and volunteer teams have been to many places. Some have been pretty and picturesque, some less so and quite challenging. Either way, our people have been out there, both responding to needs and increasingly being proactive, making a difference so that our legal services will hopefully be less needed in the future. It has had elements of a live tour. We've travelled plenty of kilometres and worked hard on what the particular audience might need. There's been plenty of audience participation!

It began with an invitation to take the Human Rights are Aussie Rules program north to the Garma Festival in Arnhem Land, a major indigenous festival and cultural exchange event. This report's cover shows Amy, Natasha and Ali - staff member, pro bono partner and a volunteer - literally heading down the road to the Garma site. This picture demonstrates much of our approach - the collaboration between those three resources, a commitment to go anywhere and yes, they were clearly enjoying it! This program has now expanded nationally with partnerships in Perth and Darwin so the notion of a national tour is not too far wrong.

With our Eastern catchment being so vast, geographic access is appropriately the first concern when trying to Access All Areas. Again the Centre has undertaken a broad range of activity across the six municipalities. While there are always emerging needs and challenges, the Yarra Ranges remain the greatest concern. With limited capacity, ECLC provides some services but these are clearly inadequate for a large region with great population and significant areas of disadvantage. The advocacy of many is yet to lead to effective access for these communities, but ECLC will not rest until this is realised.





A focus has been on ECLC's key access strategy of developing and integrating its ten outreach services. A research project focused on the Bulleen outreach's first year and while predictably calling for ongoing support, it also made useful findings regarding the broader outreach model the Centre should adopt.

Specifically, the study picked up community agencies' call for a legal case manager model to assist clients with more complex needs to receive a more holistic service. This has been developed further and the Centre will pursue resources and partnerships to implement this concept. While this commenced with geographic Access, it quickly moved beyond that to the need for a holistic response.

Accessing safety is a major difficulty for women and children in situations of family violence. ECLC completed the Steps2Safety video and initiated the Family Violence Integration Project focused on improving the responses of all agencies at the Court.

These have both made a significant impact already. However, despite consistent advocacy with funders and government, the Centre's legal work at the Court is clearly funded on an inequitable basis and is inadequate to meet the demand. This situation remains frustrating for the Centre and its partners and impacts on our ability to ensure safety for women and children in need.

As you read on, you will discover other areas where ECLC has improved Access. Whether for seniors, children and young people, community members from culturally diverse backgrounds or other areas, Accessing All Areas has been real.

Through all of that, it's often a challenge to keep the show on the road. It takes a growing cast and there's usually a strong harmony. There are also many behind-the-scenes crew and production people who help to make it professional and seamless.

The 'production teams' held a series of review meetings and a revised program was developed. ECLC's new Strategic Plan (2011-14) was adopted by the Board and

both confirmed some current directions and set some new foci and developments for the years ahead. Within this Plan, six key priority areas (festival stages?) were endorsed. While the plan officially started in July 2011, the Centre was already undertaking work in each of these, so they have been used as the focus areas in this report.

The idea of a festival pass often brings a smile. Recently the team identified 75 partnerships they lead or are active participants in. Whether direct legal services, community legal education or community development projects, it is very rare for the team to be working on their own. There are key agencies, voluntary groups and funders who make the whole event happen – achieving much more together. I thank all of our funding partners for their trust and support, acknowledging that financial resources are only one component of the work together. Appreciation is extended to all of our partners for their collaboration and support.

The ensemble cast is diverse and full of talent! The volunteers have a huge variety of roles, some starring, some 'front of house', some behind-the-scenes and others ensuring our reviews are accurate. All of these people are a vital part of what makes the Centre function and have a broad impact on all our communities. Our appreciation of volunteer efforts was celebrated at the Volunteers Dinner in May and was no doubt the best yet.

The lead cast has had a stellar performance. Some new characters have been introduced and have been quickly integrated into the storyline. We did actually have a Producer, Director, Scriptwriter, Casting Agent, Production Manager and more! Whether through direct support to clients, leading community development, education or partnership activities or supporting the organisation, the team has continued to raise their own standards of performance and the results have been outstanding.

There are always many new ideas and concepts being pitched and it has been great to see some implemented. With the nature of the work, it can often be very challenging for all the staff and this has been acknowledged with some new supports put in place. I thank all of the staff team for the skill, talent and enthusiasm that they have brought to their roles.

Beyond the players, the Board plays an often unheralded but vital role to underwrite and support the whole production. I thank the Board, capably led by (conductor) Helen Killmier and the Executive for their ability to ask the difficult questions, support the leadership team and their willingness to support innovation and opportunity, while keeping the Centre grounded. There would be no show without you and you assure the community that the performance is still meeting what the community demands.

Ever wanted one of those backstage passes? The ones that let you in to see what happens behind the scenes? ECLC's Annual Report and AGM are a good chance to get that picture you've always wanted. But there's always more opportunity to go beyond just looking backstage – there are plenty of roles still being cast. If you've been part of the tour – thank you and let's stay on the road together. If not, come and join the show!

LEGAL SERVICES

DIRECT LEGAL ASSISTANCE

The Centre has had another strong year in direct legal services, utilising the skills of volunteer and staff lawyers as well as key pro bono partnerships.

The paramount focus continues to be family violence and family law which amounts to about 60% of the workload, particularly the Intervention Order Support Service (IOSS) that operates on Tuesdays and Fridays at Ringwood Magistrates' Court, with the support of VLA Ringwood, EDVOS the Court and other partners.

Local law firms, Robinson Gill and Moores Legal assist ECLC with volunteer lawyers and paralegals. This support is greatly appreciated.

Infringements and civil law have been key areas. Generally the volunteer lawyers focus on limited advice which accounts for the bulk of the neighbourhood dispute and motor vehicle accident matters.

Volunteers provide advice in family law and minor crime issues. The staff team focus on potential and actual casework, with clients with various complex needs prioritised.

Within the year's statistics, the number of clients seen has remained remarkably consistent with the previous year (2,501 compared with 2502 in 2009/10). However, the Centre has undertaken a vastly increased amount of casework – almost doubling from the previous year.

There are two key reasons for this increase. At the request of Victoria Legal Aid, the Centre adjusted how the work at the Intervention Order Service at the Court is recorded with most clients now entered as 'cases' rather than just advice. For over 75% of clients assisted at the Court, the duty lawyer does not merely give advice but negotiates with the other party (or their lawyer) and will often make appearances in the Court on their behalf.

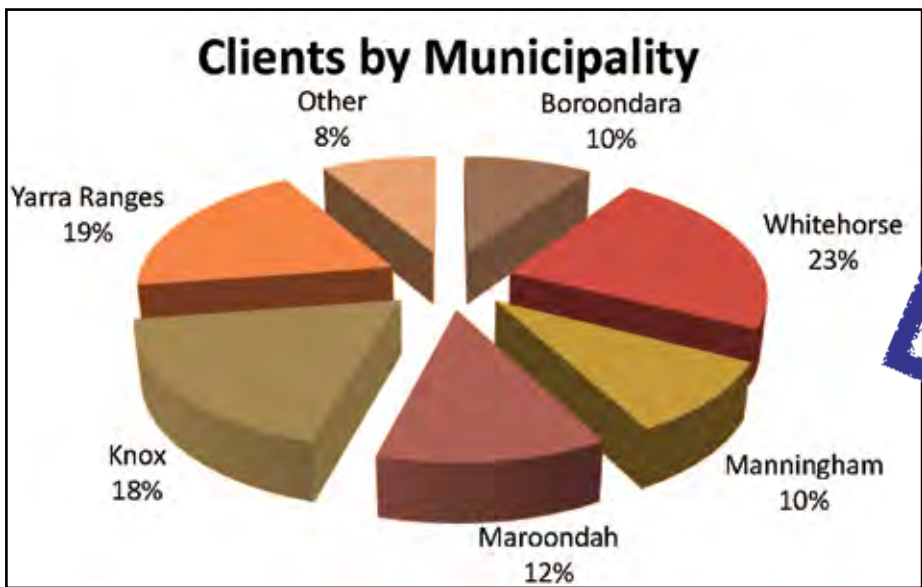
CASE STUDY 'JOHN' had a history of mental illness in the form of depression, post traumatic stress and anxiety and had become homeless and unemployed for several months.

While homeless and dealing with his mental health issues, John incurred some infringements. The financial penalties began to accrue and John sought our assistance.

We assisted John with an application to the Special Circumstances List of the Infringements Court seeking to have his infringements revoked on the basis of mental illness and homelessness.

We made submissions to the Infringements Court regarding John's circumstances and medical evidence from John's treating doctors. On this basis, the Infringements Court was satisfied our client's circumstances justified dismissal of the infringement penalties.

This is a fantastic outcome which will assist him to re-enter the workforce and regain independence.



- SIX PRIORITY AREAS:

 1. FAMILY VIOLENCE
 2. THE YARRA RANGES
 3. HUMAN RIGHTS EDUCATION
 4. SENIORS RIGHTS
 5. CULTURAL DIVERSITY
 6. CHILDREN AND YOUNG PEOPLE

This adjustment was supported by the Centre but has obviously made comparisons with the previous year more difficult. There is accordingly a reduced number of advices recorded. ECLC assisted 597 clients at the Ringwood Magistrates' Court in 2010/11.

Following a review, the Centre decided to conclude its wills program and undertook an audit of these files.

A significant number were updated with clients and this also led to a boost in the number of cases undertaken through the year. This process has been completed.

The Centre continues to broaden and consolidate its partnerships with Senior Rights Victoria and the Family Relationships Centre (FRC).

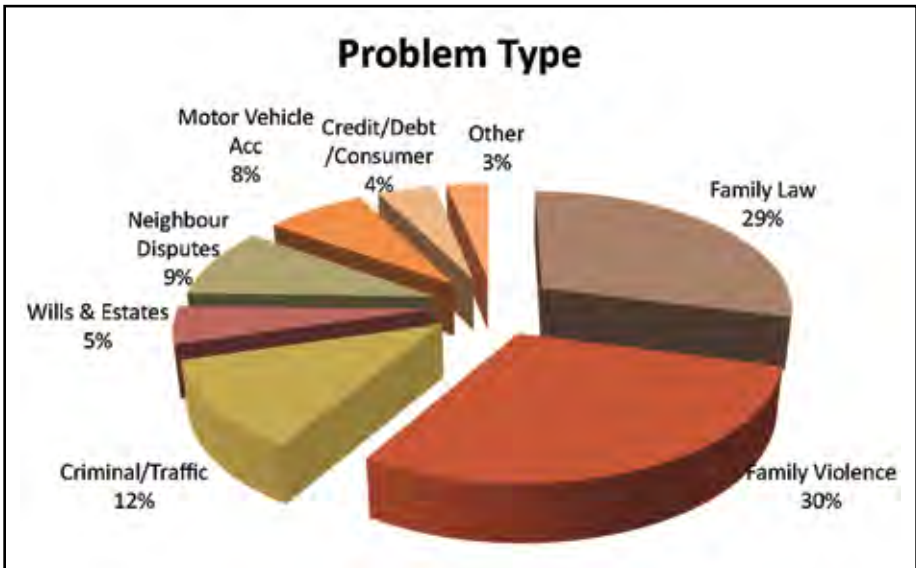
The FRC 'Pilot' has become an ongoing program with FRCs, lawyers and other agencies combining their efforts to see more separating couples avoid court battles and resolve their family law matters, principally involving children, with mediated agreements.

Lawyers at ECLC contribute their legal knowledge to the information sessions at Ringwood FRC, on a fortnightly basis.

This process has not only streamlined the often messy referral pathway that flows from a marriage breakdown but has also given ECLC lawyers insights into the valuable work performed by family dispute practitioners.

The Principal Lawyer reviewed the Centre's operations from a legal compliance perspective and made some key improvements.

A casework guidelines review was also conducted, in terms of client need and staff expertise, which led to a tightening of some of the areas where assistance is provided.



Centre Activities Summary

For the period 1 July 2010 - 30 June 2011

Activities

<u>Advice</u>	1662
<u>Cases</u>	1173
Files open at period start	96
Files opened	1077
Files closed	1030

Clients

Total number of clients	2501
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FAMILY VIOLENCE

FAMILY VIOLENCE INTEGRATION PROJECT

Responding to family violence remains a key priority of the Centre. The demand based on both our work in the broader community and from clients contacting the Centre necessitates this work which operates at multiple levels.

Our legal teams, whether at the offices, outreach locations or the Court (IOSS) respond to the needs of people affected on a daily basis. Beyond this, ECLC is engaged with a range of education, prevention and partnership projects to address family violence across a prevention spectrum.

A highlight this year was the production of Steps2Safety, a short film which explains the FAMILY VIOLENCE Intervention Order Process in an easy-to-understand way.

The film was produced by ECLC and Hand in Hand Productions together with all of our project partners in the

Intervention Order Support Service. The project was funded by a grant from the Victoria Law Foundation.

The film is available to be viewed on line anytime at www.eclc.org.au/steps2safety and is being shown at magistrates' courts. Fact sheets and other information are also available. Clearer Steps2Safety, a follow-up project, will see translated versions of the video developed.

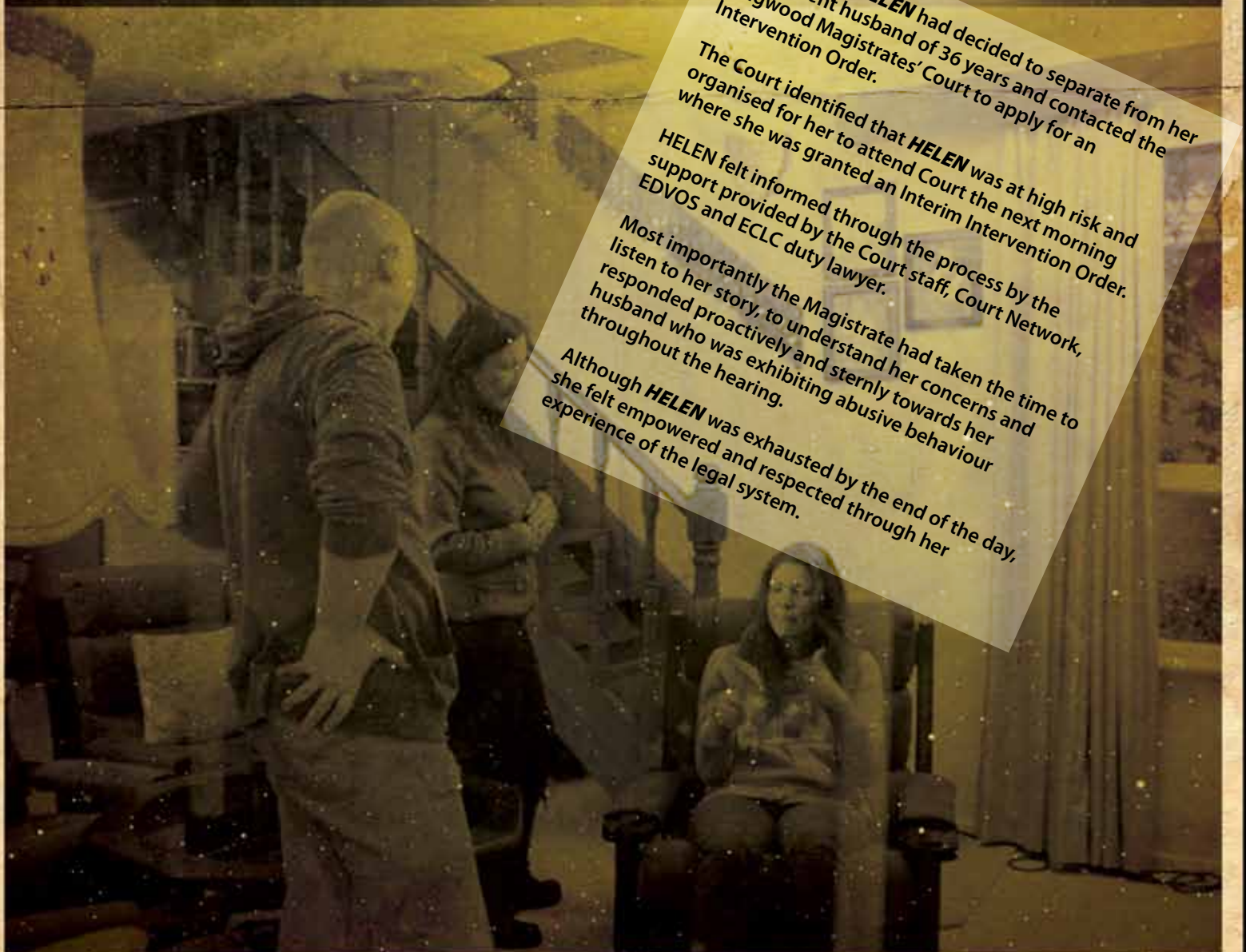
As well as this project and the Family Violence Integration Project, ECLC has been active participants in a range of partnerships and projects such as the Regional Family Violence Partnership, Knox Accord and Outer East Prevention of Violence Against Women Alliance, the Migrant Settlement Committee's Family Violence Working Group and a number of municipally-based action groups.

CASE STUDY HELEN had decided to separate from her very violent husband of 36 years and contacted the Ringwood Magistrates' Court to apply for an Intervention Order.

The Court identified that **HELEN** was at high risk and organised for her to attend Court the next morning where she was granted an Interim Intervention Order. **HELEN** felt informed through the process by the support provided by the Court staff, Court Network, EDVOS and ECLC duty lawyer.

Most importantly the Magistrate had taken the time to listen to her story, to understand her concerns and responded proactively and sternly towards her husband who was exhibiting abusive behaviour throughout the hearing.

Although **HELEN** was exhausted by the end of the day, she felt empowered and respected through her experience of the legal system.



Established in 2011, the Family Violence Integration Project (FVIP) is an innovative partnership led by ECLC, funded by the Legal Services Board. FVIP is supported by the Intervention Order Support Service (IOSS) Partnership, including: EDVOS, VLA (Ringwood), Ringwood Magistrates' Court, Victoria Police, EACH, Eastern Men's Behaviour Change Consortium and the Eastern Metropolitan Regional Family Violence Partnership.

Vision

To instil trust and confidence in the most vulnerable of victim/survivors that their safety and support needs will be upheld through their interaction with the legal components of the family violence system.

Aim

To improve the response of legal and support services to victim/survivors of family violence in a co-ordinated and integrated manner, through the partnership and collaboration of key agencies working at the Ringwood Magistrates' Court.

The 'consultation phase' was successful in identifying the integral issues for victim/survivors of family violence through their experience of applying for an Intervention Order: Limited access to information, limited support, risks to safety and privacy, limited legal response, system issues and agency issues.

It was able to identify some key elements to an effective legal response:

- /// Early provision of information about legal options and support services
- /// Clear communication and information throughout the court experience
- /// A clear understanding of the legal experience
- /// An integrated service response that focuses on victim safety and perpetrator accountability
- /// Formal risk assessment and appropriate responses
- /// Processes that respect safety and dignity at Court
- /// Appropriate legal advice and advocacy
- /// A fair hearing



The **PROTECTED PERSONS SPACE** at the Ringwood Magistrates' Court has recently been established as a safe and comfortable waiting area for victim/survivors of family violence that is separate to the main waiting area.

The **PROTECTED PERSONS SPACE** emerged as a result of the partnerships established between the Ringwood Magistrates' Court and the Intervention Order Support Services.

It is a clear illustration of the benefits of collaborative practice and working towards a 'shared' vision.

The **PROTECTED PERSONS SPACE** initiative supports the vision and the aim of the Family Violence Integration Project which aspires to improve the response of legal and support services to victim/survivors of family.

This has both informed the foundation of the FVIP and created some clear direction for its development in achieving both the aim and vision. The IOSS Partnership is both excited and committed to the progress of the FVIP.

FAMILY VIOLENCE – navigating the system and making appropriate referrals

ECLC hosted a community forum in April 2011 as part of an ongoing strategic conversation series.

The community strategic conversation is a joint social inclusion partnership project with Gateway Llen, Centrelink Box Hill CSC, City of Whitehorse Youth Services and Manningham Youth Services.

The event was well attended and provided an opportunity to educate workers from mainstream services about family violence and share '**Steps2Safety**' to a new audience

As a sign of success of this event ECLC is now working in partnership with EDVOS, Family Access Network and other key agencies to address service gaps identified at this forum with respect to young mothers and their under-representation in seeking access to services.

This series of Community Strategic Conversations has been acknowledged nationally and won a 2010 Centrelink National Award in the 'Networks and Relationship' category.

This was presented to Centrelink's Jose Abalo (also an ECLC Board member) in October 2010 in Canberra.

YARRA RANGES

LILYDALE HEALESVILLE YARRA JUNCTION YARRA GLEN

Yarra Ranges is home to 145,000 people spread across 2500 square kilometres, a geographic area that is more than 25 times the size of the average local government area. ECLC assisted nearly 600 clients from this region during the financial year of 2010/2011. This represented about 20% of ECLC's advice and casework. Of those, 167 people attended the Ringwood Court in relation to Intervention orders. This provides the basis for the strong argument that ECLC needs a greater presence in the Shire of Yarra Ranges to meet the legal needs of this very diverse community.

Throughout 2010, ECLC worked with its Yarra Ranges CLC Reference Group to build support and advocate for the legal needs in this area. The Group includes representatives from a range of key agencies including Yarra Valley Community Health Service, Anglicare, EACH, EDVOS, Anchor, the Bendigo Bank, Victoria Police, the Department of Justice and Yarra Ranges Council. The group advocated to MPs and others regarding the urgent need for expanded community legal services to support this large and widely spread population.

In October 2010, ECLC hosted a key event in Lilydale to raise awareness of the needs in the Yarra Ranges. The event was generously supported by Maurice Blackburn and featured a presentation by prominent barrister, Tim Tobin SC. Local lawyers, MPs and agencies all supported the event. The partnership was disappointed that no commitment to funding this pressing need has been realised. Following the Victorian election, ECLC met with the newly appointed MPs and their representatives to inform them of the legal issues and needs of the region.

The campaign continues and ECLC and its partners will continue to lobby for resources to provide a legal service in the Yarra Ranges. Currently, monthly outreaches to Lilydale, Healesville, Yarra Junction and Yarra Glen go some small way towards providing access to the law for those people living in the more remote areas.

ECLC participated in the recent Yarra Glen Community Services Needs Analysis (conducted by Yarra Ranges Council) which resulted in a report identifying 17 recommendations. One of these was that Council and service providers advocate for ECLC to have a base within the Yarra Ranges Shire. This was endorsed by Council.

ECLC has also been working on the Yarra Ranges Better Youth Services Project, being one of the first signatories to the 'No Wrong Door' agreement. ECLC will continue to work in partnership with other service providers to move towards a more connected and supported Yarra Ranges community.

TIM TOBIN SC: The people who are burnt in fire don't want to travel, to get on the train.

The people who've lost loved ones, when things get bad, they will go into their community, but they won't go into the city – they have all that trauma from what happened in the fires.

I can say from my experience with the bushfires that what you are going to now see are the real dislocation problems, and not necessarily physical dislocation, but emotional dislocation – breaking-up in communities and a whole range of problems. A lot of people are going to have significant long term psychological problems

HUMAN RIGHTS

HUMAN RIGHTS ARE AUSSIE RULES

From Badger Creek to Arnhem Land, from Rowville to Shepparton. We have been everywhere!

The amazing journey of the Human Rights are Aussie Rules project continued this year with our transformation from a local program servicing young people in our region, to a nationally recognized program, delivering unique education about Freedom, Respect, Equality & Dignity to schools across the country.

Following an overwhelming 20 percent response rate to our direct mail promotion of the project in local schools and an invitation by the Castan Centre for Human Rights and Yothu Yindi Foundation to deliver our workshop at the Garma

Festival in Arnhem Land we realized that the need for human rights education for young people extended well beyond our traditional catchment areas.

A personal visit to see the project by Federal Attorney-General Robert McClelland was followed by the ECLC partnering with the Northern Suburbs Community Legal Centre in Western Australia and Darwin community Legal Centre in NT to secure a three-year grant of funding under the Federal Government's National Human Rights Framework.

At the time of writing this report, a further seven CLCs in Queensland and NSW expressed interest in partnering with us.

And with each school that we go into delivering our theatre production, workshop and popular Handball for Human Rights game, young people are teaching us, as much as we teach them about how to respect each other, value difference and adopt affirmative action strategies to enable and empower people from marginalized and disadvantaged backgrounds.

The success of the project owes much to a passionate team of staff, volunteers and pro bono supporters.

We especially acknowledge the support of law firm DLA Piper for assisting our national roll-out with generous offers of staff, technology and sponsorship and the AFL's Multicultural Development Unit for in-kind donation of AFL endorsed prizes and the use of AFL House for our advisory board meetings.

To Ali Abachi, who has stepped up from being our first volunteer to our inaugural Community Education Officer and Satbir Singh, our first volunteer research officer - your efforts to build and grow the program have been extraordinary.

Ali and Satbir are law students from Deakin University. It is no mistake that they have together, secured back-to-back

awards from the law school for their services to the community.

We also thank the State Government for enabling us to continue a high standard of communication in this project, including in emerging social and other online media.

In just a few weeks we will reveal the first of a suite of on-line games for children, another innovative human rights learning module and the centre's first foray into Games for Change. But this yarn will have to wait until next year's Annual Report.

There is so much more to say and so little room. So if you would like to know more about the incredible journey of this project log onto www.humanrightsareaussierules.org.au and view a PowerPoint Presentation about past, present and future plans for bringing human rights education into Australia and beyond through the unifying metaphor of sport.



CULTURAL DIVERSITY

& DIVERSITY CONSULTANCY PANEL

In its commitment to Accessing All Areas, ECLC continued to draw support from the Diversity Consultancy Panel in 2010-11.

The DCP acts as an Advisory Committee to the ECLC, with the aim of providing advice on how to improve the Centre's services and community education projects for diverse communities.

The DCP also provides a chance for community members to discuss and share opinions on legal issues facing diverse communities, while assisting members to develop their leadership skills and learn how to support community groups.

Meeting bi-monthly, in the past year the DCP invited a number of guest speakers to better understand community issues.

The Panel has also consulted on a number of topics including how ECLC

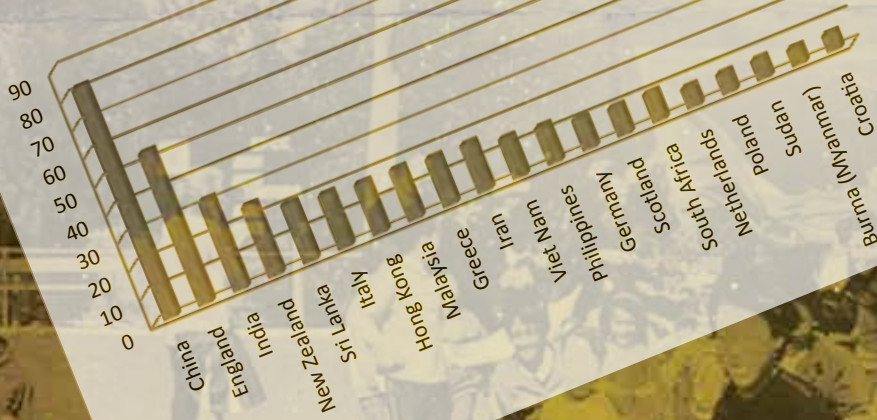
can better connect with community organisations supporting migrant and refugee communities, and ways to build capacity of staff to respond to issues facing diverse communities.

This feedback helps inform the development of culturally responsive and appropriate services and resources within the Centre.

However, the significant focus of the DCP this year has been in acting as a Steering Group for the development of a new Multicultural Policy and Action Plan.

Thanks to the input of the DCP, ECLC's new strategy takes steps to make sure the legal service is more welcoming and responsive to all of the culturally diverse communities that live in the Eastern region.

Top 20 Countries of Birth of Clients (excl. Australia)



SENIORS RIGHTS

ELDER ABUSE

Elder abuse has continued as a major concern for the Centre.

ECLC's Seniors Rights Victoria partnership as well as its partnership with the Inner East Primary Care Partnership have continued through the year.

Additional Elder Abuse Awareness Project funding to the PCP (now through the Department of Health) has meant the project will be extended until June 2012.

The aims of the project are to raise awareness about elder abuse among the general community and to encourage the implementation of best practice elder abuse policies and protocols by organisations and councils who work or liaise with vulnerable older persons.

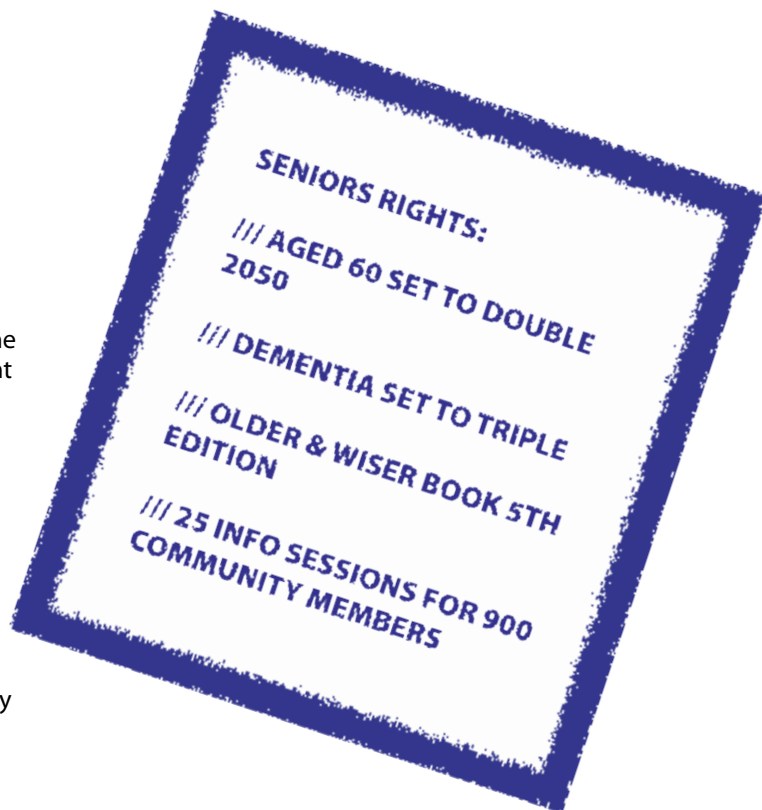
Elder Abuse is a complex and growing issue, with the expected proportion of people aged 60 set to double by 2050 and the rate of dementia set to triple.

Sadly, the incidence of elder abuse increases with both of these factors.

It is known that people are more likely to experience elder abuse if they are geographically isolated, which makes ECLC's focus on the Yarra Ranges particularly relevant, given the remoteness of some of the outlying communities and the concomitant lack of transport, aged services and ageing population.

As a result, close liaison with Yarra Ranges Council led to a series of elder abuse information sessions being conducted across the region for Home & Community Care (HACC) workers.

A new 'Older & Wiser' booklet (ECLC's 5th edition) was produced which Council launched recently during Seniors Week.



In all, 25 information sessions for almost 900 community members and professionals have been conducted over the last year, with participants gaining a greater awareness and understanding of elder abuse as a result.

In addition, ECLC's Seniors Rights Partnership Co-ordinator led and invigorated the Eastern Elder Abuse Network and worked closely with SRV to respond to a number of specific cases in the eastern community.



SPECIAL PRIORITY///

CHILDREN & YOUNG PEOPLE

YOUTH REFERRAL & INDEPENDENT PERSON PROGRAM

Children and young people are often overlooked in the legal system. ECLC has increasingly focused on this target group, particularly through its community development work. The key programs the Centre implements are Human Rights are Aussie Rules and YRIPP.

Beyond this, a number of community legal education sessions are delivered in schools and through youth agencies across the catchment. In addition, staff engage with over 10 key partnerships with a focus on children or young people. ECLC has been undertaking some research and consultation regarding youth justice-related services across the East, in partnership with Gateway LLEN and with support of the Knox and Whitehorse Councils.

In addition, the Outer East team have been active participants in the Better Youth Services Project, led by Yarra ranges Youth Services.

The Youth Referral and Independent Person Program (YRIPP) trains and supports people working as Independent Persons across Victoria.

YRIPP provides up-to-date training, a statewide IP roster, resources for police and parents and access to a 24hr legal advice line for young people in custody.

The law requires that an adult be present during formal police questioning of a young person under 18 years of age. When a parent or guardian is unavailable, an adult 'Independent Person' is required to be in attendance.

YRIPP is operated by the Centre for Multicultural Youth (CMY) in partnership with ECLC and other agencies. It was thrilling to learn in July 2011 that the new State Government will fund YRIPP for another 12 months.

Calls for Independent Persons to attend Interviews and Referrals to services for the young people involved, have shown a steady increase over the past year.

With a change in regional boundaries, the Eastern Regional YRIPP Co-ordinator now co-ordinates IP volunteers for the Eastern Melbourne and Melbourne City Regions.

Over the 2010-11 year, YRIPP's 60 volunteers attended 303 interviews across this region. Approximately 45 percent of contacts were for the Eastern region.

YRIPP had additional exciting news, Vivianne Dias the State Co-ordinator announced she was having twins! Prior to being the State Co-ordinator, Viv was the Regional Co-ordinator based at ECLC so the Centre has enjoyed an on-going relationship with Viv for the past four years. We wish them the very best as they await the exciting arrival.

It was with sadness that the team learned long-standing volunteer Bruce Griffin passed away in July. Bruce was a committed and tireless volunteer who undertook many roles within the community - YRIPP just one of them. We extend our sincere sympathy to his wife and family.



COMMUNITY DEVELOPMENT

& BULLEEN OUTREACH

COMMUNITY LEGAL EDUCATION SUMMARY

The Community Legal Education (CLE) team has had another busy year working with local communities to deliver an incredible 68 CLE activities! Highlights of the year have included:

- /// Continued use of the ECLC-developed resource 'Legal Lingo Bingo!', much to the enjoyment of the many community groups who played.
- /// Further work with migrant and refugee communities to explore common legal issues for recently arrived residents.
- /// Development of strong relationships with neighbourhood houses to deliver CLE tailored to the needs of local communities.
- /// A focus on delivering workshops with community support services in the region to improve relationships and develop effective referral pathways for clients.

CLE also branched out into other programs, with the Seniors Rights project and Human Rights teams delivering further CLE activities.

The CLE work of ECLC clearly continues to **Access All Areas!**

BULLEEN OUTREACH

'Access All Areas' has always been an important principle in delivering legal services at ECLC and 2010-11 saw the development of another successful outreach service in response to the community's need for accessible services.

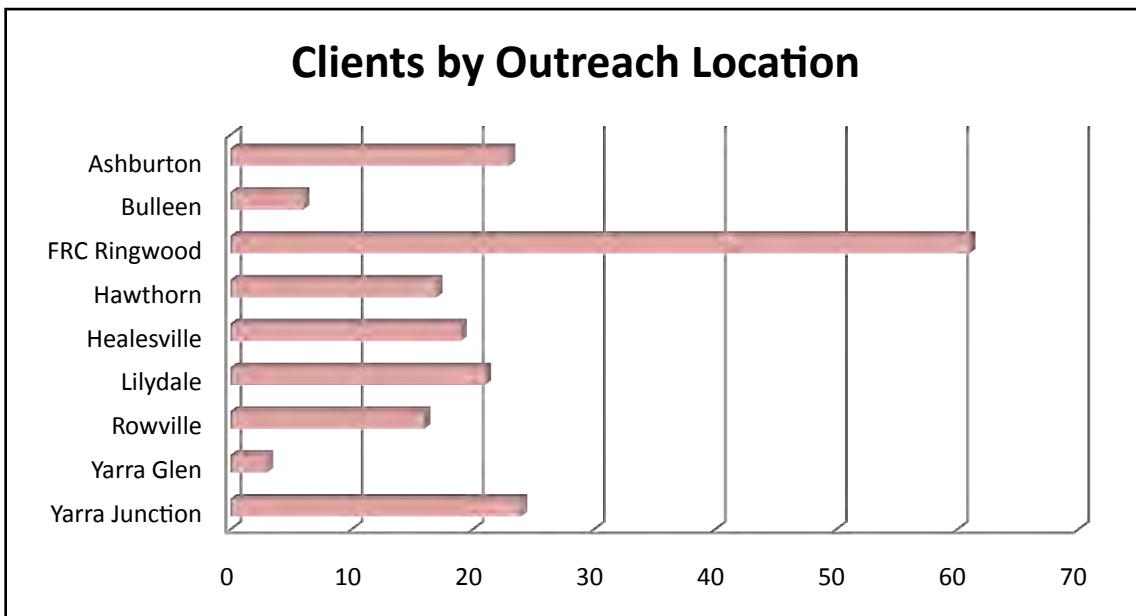
ECLC established a legal outreach service at Bulleen and Templestowe Community House (BATCH) with the support of a Community Development Grant from Manningham City Council.

The service has now been running since March 2010 and provides legal advice and assistance to residents in Manningham who are unable to attend the Box Hill Office.

In 2011 ECLC produced 'Access to Justice for Manningham' a report which explores the legal needs and challenges faced by the Bulleen and surrounding communities in the City of Manningham and evaluates the effectiveness of the service model adopted by ECLC's Bulleen Outreach Service.

The report confirmed that key legal issues experienced by Bulleen and surrounding communities include disturbingly high rates of family violence, complex debt and infringement matters and housing and tenancy issues. A clear majority of clients who sought support from the Outreach service were on low incomes and many had not previously accessed legal support.

The research highlights the need for services in Bulleen, with the Outreach being one of the few community services physically located in Bulleen, reaching those who need legal support the most.



VOLUNTEERS DINNER

DUNYAZAD RESTAURANT

It was a pleasure to recognise the contribution of volunteers at the annual Volunteers Dinner in June.

The event held at Dunyazad Restaurant in North Balwyn was attended by staff, volunteers and supporters of the Centre, including Chief Magistrate Ian Gray (ECLC Patron) and keynote speaker, the Hon. Mary Wooldridge MP, Minister for Health, Women's Affairs & Community Services.

We congratulate and thank our dedicated volunteers for their support and much-needed service to the Centre, its clients and the community.



FINANCIAL REPORT

TONY MONLEY TREASURER

ECLC reached a financial milestone this year, turning over \$1 million in services to the community.

Recurrent CLC funding shows a dip versus 2010 however, this is due to one-off bushfire relief funding in 2010.

Local government funding, community partnerships and service income have increased, giving a total income for the year of \$1,071,238 – up 16 percent on prior year.

All this funding has been applied to programs, with total expenditure for the year of \$1,078,854. The year ended with a minor deficit of \$7,616.

Our balance sheet also reflects a strong position at the end of the year. Current assets of \$487,539 provide adequate coverage of our current liabilities of \$406,774.

Reserves of \$127,631 are relatively low, given our turnover, indicating that we have consistently applied our

funding to programs year-on-year, carrying forward minimal surpluses.

As we look to the future, a significant concern of the Board is the potential impact of the fair wage case for the community sector.

With the minimal reserves we have, the Centre has very little capacity to fund any material increases in labour costs, which are some 80 percent of our total costs.

The Board will continue to monitor the situation and look to the support of our funding bodies in reaching a fair and orderly outcome. The Board acknowledges the prudent management of the Centre's funds by the management team.

We also thank our funding bodies for their continuing support of this important community service.

Notes to and forming part of the Financial Statements for the Year ended 30th June 2011

NOTE 1 – STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report is a special purpose financial report that has been prepared in accordance with the Australian Accounting Standards, Urgent Issues Group Consensus Views and other authoritative pronouncements of the Australian Accounting Standards Board.

The financial report has been prepared on an accruals basis and is based on historical costs and does not take into account changing money values or, except where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets. The accounting policies have been consistently applied, unless otherwise stated.

The following is a summary of the material accounting policies adopted by the economic entity in the preparation of the financial report.

Fixed assets

Each Class of fixed assets is carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all fixed assets are depreciated using the prime cost method or the diminishing value method over their useful lives to the association commencing from the time the asset is held ready for use.

Employee Entitlements

Provision is made for the association's liability for employee entitlements arising from services rendered by employees to balance date. Employee entitlements expected to be settled within one year together with entitlements arising from wages and salaries, annual leave and sick leave which will be settled after one year, have been measured at their minimal amount. Other employee entitlements payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those entitlements. Contributions are made by the association to employee superannuation fund and are charged as expenses when incurred.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognized net of the amount of GST, except where the amount of the GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognized as part of the cost of the acquisition of the asset or as part of an item of the expense. Receivables and payables in the Balance Sheet are shown inclusive of GST.

Eastern Community Legal Centre Inc. Balance Sheet As at 30 June 2011

	2011	2010
	\$	\$
Equity		
Services' Funds	107,631	109,247
Reserve Fund – Operational	20,000	26,000
Total Equity	127,631	135,247
Represented by:		
Current Assets		
Petty Cash – Box Hill	332	51
Petty Cash - Boronia	84	220
Cash at Bank – MECU Cheque A/C	6,809	39,323
Cash at Bank - MECU	9	10
Cash at Bank – Salary Packaging A/C	5,734	3,427
Cash at Bank - Bendigo Operating	140,203	92,871
Cash at Bank - Bendigo T/D	323,361	210,367
Security Deposit	2,350	2,350
Undeposited Funds	-	1,890
Trade Debtors	2,732	8,445
Accrued Income	3,674	1,787
Prepayments	2,252	1,075
	487,539	361,816
Non-Current Assets		
Motor Vehicles	25,310	25,310
Less Accumulated Depreciation	9,084	3,675
	16,226	21,635
Office Furniture & Equipment	90,451	105,430
Less Accumulated Depreciation	59,816	62,663
	30,635	42,767
	46,861	64,402
Investments		
Shares in Other Companies	5	5
	5	5
Total Assets	534,405	426,223
Current Liabilities		
Trade Creditors	4,637	7,102
Credit Cards	2,279	607
Other Creditors - PAYG payable	9,605	7,802
Payroll Provisions: Trainee	19,112	19,112
Salary Sacrifice	5,734	3,427
Wages Owing	29,244	20,600
Provision for Holiday Pay	67,835	50,600
Provision for Long Service Leave	25,392	20,868
Provision for Sick Leave	9,000	9,000
Provision for GST	20,616	17,720
Income in Advance	213,320	134,137
	406,774	290,975
Total Liabilities	406,774	290,975
Net Assets	127,631	135,247

Eastern Community Legal Centre Inc. Income Statement
For the Year ended 30 June 2011

	2011	2010
	\$	\$
Income		
CLC Recurrent		
Commonwealth	160,922	256,515
State	514,174	482,654
Local Government	62,981	48,004
Unexpended Funds – VLA FRC	27,692	(27,692)
Fundraising & Donations	16,430	4,100
Interest Received	21,305	12,964
Services and Other Income	22,216	10,239
Memberships	109	150
Community Partnerships	245,409	130,712
Profit on Sale of Asset	-	3,578
	1,071,238	921,225
Expenditure		
Staffing		
Wages	769,765	644,681
Superannuation Contributions	67,557	54,171
Training & Oncosts	27,748	29,560
Workcover	2,004	1,570
Program Operations		
Legal Practice	16,479	15,225
Community Partnerships	43	214
Program Expenses	58,708	18,570
Volunteer Expenses	3,205	5,892
Property Costs		
Building Costs: R & M	16,209	13,531
Building Costs: Rent	42,692	41,104
Depreciation	16,170	18,053
Disposal of Non-current Assets	2,917	-
Equipment Costs: R & M	3,332	3,385
Insurance	4,158	3,560
Motor Vehicle Costs	3,632	3,009
Administration Costs		
Board Costs	881	303
Finance Costs	3,327	3,000
Postage	3,188	2,704
Printing & Stationery	25,930	26,258
Telephone	10,909	9,689
	1,078,854	894,481
Operating Profit (Loss)	(7,616)	26,744

Eastern Community Legal Centre Inc. Statement of Changes in Equity
For the Year ended 30 June 2011

Services' Funds at the beginning of the financial year	109,247	108,502
Transfer to Reserve Fund - Operational	6,000	(26,000)
Profit (Loss) attributable to Organisation	(7,616)	26,744
SERVICES' FUNDS AT 30 JUNE 2011	107,631	109,247

EASTERN COMMUNITY LEGAL CENTRE INC.
STATEMENT OF CASH FLOWS
For the year ended 30th June 2011

	2011	2010
CASH FLOW FROM OPERATING ACTIVITIES		
Receipts from customers, etc	1,132,943	995,594
Payments to suppliers and employees	(1,023,242)	(856,370)
Interest received	21,305	11,588
Net cash provided by (used in) operating activities (Note 2)	131,006	150,812
CASH FLOW FROM INVESTING ACTIVITIES		
Proceeds from (payment for) property, plant, equipment and motor vehicles	(1,546)	(44,771)
Proceeds from (payment for) investments	-	5
Net cash provided by (used in) investing activities	(1,546)	(44,766)
CASH FLOW FROM FINANCING ACTIVITIES		
Proceeds from (payment for) loans	-	-
Net cash provided by (used in) financing activities	-	-
Net increase (decrease) in cash held	129,460	106,046
Cash at beginning of year	348,159	242,113
Cash at end of reporting period (Note 1)	477,619	348,159

NOTES TO THE STATEMENT OF CASH FLOWS

NOTE 1. RECONCILIATION OF CASH

For the purposes of the statement of the cash flows, cash included cash on hand and in at call deposits with banks or financial institutions, investments in money market instruments maturing within less than three months, net of bank overdrafts

(a) Reconciliation of Cash

Cash at the end of the reporting period as shown in the statement of cash flows is reconciled to the related items in the balance sheet as follows:

Cash at Bank - Maroondah Credit Union	7,896	41,213
Cash at Bank - Maroondah Credit Union	9	10
Cash at Bank - Bendigo Operating	140,203	92,871
Cash at Bank - Salary Packaging	5,734	3,427
Term Deposit	323,361	210,367
Cash on Hand - Box Hill	332	51
Cash on Hand - Boronia	84	220
	477,619	348,159

NOTE 2. RECONCILIATION OF NET CASH PROVIDED BY OPERATING ACTIVITIES TO OPERATING PROFIT

Operating Profit(Loss) after income tax	(1,616)	744
Depreciation of Non-current Assets	16,170	18,053
Changes in Net Assets and Liabilities - Fixed Assets	(3,084)	23,264
(Increase)/decrease in trade and term debtors	3,827	432
(Increase)/decrease in prepayments	(90)	(59)
Increase/(decrease) in trade creditors and accruals	(2,465)	1,748
Increase/(decrease) in other creditors	8,678	18,711
Increase/(decrease) in employee entitlements	8,644	16,237
Increase/(decrease) in sundry provisions	21,759	10,271
Increase/(decrease) in income in advance	79,183	61,411
	131,006	150,812



J L COLLYER & PARTNERS
ACCOUNTANTS & AUDITORS

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Glen Waverley Vic 3150
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INDEPENDENT AUDITOR'S REPORT

To the members of EASTERN COMMUNITY LEGAL CENTRE INC

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of **EASTERN COMMUNITY LEGAL CENTRE INC** which comprises the balance sheet as at 30th June 2011, and the income statement, statement of changes in equity and cash flow statement for the year then ended.

Management's Responsibility for the Financial Report

The management of **EASTERN COMMUNITY LEGAL CENTRE INC** is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies described in Note 1 to the financial statements, which form part of the financial report, are appropriate to meet the needs of the members. The management's responsibility also includes designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the Management's financial reporting requirement. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the relevant independence requirements.

Auditor's Opinion

In our opinion the financial report of **EASTERN COMMUNITY LEGAL CENTRE INC**

- (a) gives a true and fair view of **EASTERN COMMUNITY LEGAL CENTRE INC's** financial position as at 30th June 2011 and of its performance for the year ended on that date in accordance with appropriate accounting policies; and
- (b) complying with appropriate Australian Accounting Standards.


Janet Collyer
J L COLLYER & PARTNERS

15th September 2011

DIRECTORS
JANET L. COLLYER FCPA
LIONEL R. ARNOLD CA B.BUS
RAELENE LAI CPA B.COM



Chartered Accountants

**LIABILITY LIMITED BY A SCHEME APPROVED
UNDER PROFESSIONAL STANDARDS LEGISLATION**



EASTERN COMMUNITY LEGAL CENTRE INC.

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W: www.eclc.org.au & www.humanrightsareaussierules.org.au

Hours of operation

Monday to Friday 9:00am to 5:00pm

Tuesday to Thursday evenings

Inner East: serving the communities of Boroondara, Manningham & Whitehorse

Outreach to:

Ashburton, Hawthorn, Bulleen, Ringwood FRC & Ringwood Magistrates' Court.

BORONIA OFFICE

Suite B, 6 Floriston Road

(PO Box 747) Boronia, 3155

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W: www.eclc.org.au & www.humanrightsareaussierules.org.au

Hours of operation

Monday to Thursday 9:00am to 5:00pm

Tuesday evenings

Outer East: serving the communities of Knox, Maroondah & Yarra Ranges

Outreach to: Rowville, Lilydale, Healesville, Yarra Glen and Yarra Junction,
Ringwood FRC & Ringwood Magistrates' Court

Reg No. A4904N ABN 89 833 124 364